



Italian Laghi (“lakes”) have been drawing visitors for centuries, and for good reason – they are the visions picture postcards are made of! Our journey begins with two luxurious nights in the stunning Swiss Alps followed by five nights in Italy’s Lake District, including the beautiful shores of Lake Maggiore and Lake Como, then continues southward to the heart of Tuscany for a three-night stay in Florence, ending in the fashion mecca of the world, Milan! Your Tour Director looks forward to meeting you and providing a smooth and well-executed professional tour!

-Sincerely, Greg Collins – President & CEO

Day 1 – Sunday, June 2 – Overnight flight to Zurich, Switzerland

For those who purchased Collins Tours Inclusive Air, you will depart from your local airport and meet your Tour Manager and fellow travelers at Toronto airport for group flight to Zurich. All passengers are flying on Air Canada flights and traveling together from Toronto direct to Zurich, Switzerland. **PLEASE NOTE: Each passenger has 1 piece of luggage included up to 50 lbs each bag, included in the Collins Tours Inclusive Airfare Package. Additional pieces of luggage may require fees paid directly to the airline. Fees will be charged on both the outbound and return flights if applicable.** Be sure to have your **valid passport** for Customs & Immigration which you will clear in your final destination, Zurich, and **not** in Toronto.

Day 2 – Monday, June 3 – Zurich – Lucerne, Switzerland (Welcome Reception)

- Arrive in the Zurich in the morning, the largest airport in Switzerland. After clearing customs, we proceed to the baggage carousel to collect luggage and meet our private deluxe motorcoach for transfer to Lucerne. Please collect your own luggage from the baggage carousel. Once we meet our coach, your luggage (1 piece per person) is looked after and will be delivered to your hotel room upon check-in, later this afternoon.
- We expect to arrive late morning into Lucerne, where we meet our local tour guide! We will arrive in Lucerne and begin our tour with an exciting gondola ride to the top of Mount Pilatus. After our time at the summit, where you can have lunch on own at the cafeteria, we will descend via cogwheel!
- This afternoon, we check into the 4 Star Hotel Continental Park located in the heart of the city, where your luggage will be delivered to your room. **Note: Check in is not guaranteed until 3:00 p.m. Early check in has been requested. You will be arriving late afternoon in order to provide adequate time for rooms to be ready. If rooms are not ready, you are walking distance to the Train station which has multiple shops and restaurants.**
- Join us for a “Welcome Reception” with wine and appetizers at your hotel. Dinner this evening is on your own with plenty of options just steps away from our hotel.

Day 3 – Tuesday, June 4 – Lucerne, Switzerland (B, Welcome D)

- Wake up and enjoy a delicious Swiss breakfast buffet this morning (**included**).
- After breakfast, meet your Tour Manager and local guide for a 2.5-hour guided walking tour of Lucerne (**included**). After the tour, enjoy lunch on your own in one of the many cafes with free time in the afternoon. Transportation will be provided back to the hotel at a designated time to freshen up before our group dinner!

- This evening, please meet your Tour Manager and join your fellow Collins Tours group passengers for a “Welcome Group Dinner” at the fabulous Psistern Zunfthaus restaurant, just a short walk from our hotel. Tonight, you will sample some delectable local cuisine with wine or beer included with meal **(included)**. We will share stories together and discuss further details of our amazing experience through the Alps!

Day 4 - Wednesday, June 5- Lucerne – Stresa, Italy (B, Cocktail Reception)

- After another delicious Swiss Buffet breakfast this morning, get ready for an exciting journey through the Alps. Travel by premium motor coach to Locarno which is a small, picturesque town on the border of Switzerland and Italy. Enjoy lunch (on own) and some time for shopping before leaving for our hotel. Our hotel, the Hotel Regina Palace in Stresa, is a beautiful 5-star hotel across the mountainous border from Switzerland to the Lake District of Italy. You have all been upgraded to the Lakeview rooms at this hotel, included in your tour package!
- We expect to arrive at the Hotel Regina Palace late this afternoon. Once again, your Tour Manager will handle check-in for your group and have your luggage delivered to your room - all part of the Collins Tours experience! Please note passports are required to be photocopied upon check in. This is part of Italy’s regulation process. After check-in, join your fellow passengers for a Cocktail Reception in the hotel bar **(included)**!
- The rest of the afternoon and evening are for you to explore this picturesque area of Italy’s Lake District. Shops and restaurants are located nearby.



Day 5 - Thursday, June 6 - Stresa, Italy (B, Group D)

- Wake up this morning and enjoy a delightful Italian buffet breakfast **(included)**. Today’s highlight is our cruise on Lake Maggiore with a local guide, which will visit Isola Bella islands and offer fantastic views of mountainous backdrops over Italian lakeside villages. We also visit the Borromeo Palace on the island which is now a museum during most the year.
- Tonight, we head to a nearby restaurant, for a beautiful authentic Italian 4-course dinner with wine and music **included!** This is a Collins Tours exclusive and a highlight dinner! After dinner, you will have plenty of time to relax or explore this beautiful lakeside town.

Day 6 - Friday, June 7 – Stresa (B)

- Enjoy another Italian buffet breakfast at your leisure **(included)** in this stunningly picturesque setting.
- Today is a relaxed, free day to luxuriate in this gorgeous location as you please. Perhaps you wish to enjoy the incredible outdoor pool area of our hotel with service! Or the Grotto Spa inside our hotel, either choice is going to be one to remember!

Day 7 - Saturday, June 8 – Stresa – Lake Como, Italy (B)

- Enjoy a delightful Italian buffet breakfast **(included)** before we depart on our private coach and make our way into one of the most romantic and picturesque places in the world, Lake Como, Italy. Time to experience “La Dolce Vita”!
- This afternoon, we check-in to our home for the next two nights, the centrally located Hotel Barchetta Excelsior, steps from the old city and overlooking the gorgeous Lake Como!
- Your evening is free to enjoy as you wish in this truly spectacular location!



Day 8 - Sunday, June 9 – Lake Como, Italy (B, Group D)

- Enjoy your delicious Italian breakfast **(included)**.
- Today, we are joined by an experienced local guide for a tour of the Lake Como area! Our guide will lead

us as we explore the charming villages and towns along the perimeter of this magnificent lake **(included)**.

- This evening, join your fellow travelers for another fabulous Group Dinner, wine or beer included. **(included)**!

Day 9 - Monday, June 10 – Lake Como – Tuscany, Italy (B)



exploring the beautiful hotel and grounds.

- After our final breakfast by the lake **(included)**, we board our private motorcoach and head south to our next destination, the stunning hills of Tuscany! There will be rest stops along the way as we wind our way to the heart of Tuscany.

- This afternoon we check-in to our elegant hotel in the heart of Tuscany, 5 Star Grotta Guisti Thermal Spa Resort. This spectacular nineteenth century villa has been restored to its full splendor and houses an incredible thermal cave, perfect for ultimate relaxation.

- Dinner is on your own tonight as you enjoy this free evening

Day 10 - Tuesday, June 11 – Tuscany – Florence – Tuscany, Italy (B, Group D)

- After enjoying another delicious Italian breakfast **(included)**, we board our private transport to Florence, Tuscany's capital city noted for its culture, Renaissance art, architecture and monuments. Here we meet our local guide for a private tour of this famed city **(included)**. Stand in awe of Michelangelo's David and walk in the shadows of the Duomo (Basilica di Santa Maria del Fiori) on your way to the Ponte Vecchio where you can watch the Arno River lazily flow underfoot and shop for luxurious leather goods and exquisite jewelry!
- Upon return to our villa, take time to freshen up after our full day of sightseeing before gathering together for another wonderful Group Dinner with wine or beer included **(included)**!



Day 11 - Wednesday, June 12 – Tuscany – Lucca – Tuscany, Italy (B, L)



- After another delicious breakfast **(included)**, we embark on a guided tour of the Tuscan country and wine region! Our first destination will be a walking tour of Lucca or “the city of one hundred churches”, known for its fortified walls and marvelous examples of Italian architecture. We then head back out to the Tuscan countryside where olive groves reach out across rolling hills, distant landscapes dotted with farmhouses beckon and ancient roads lined by cypress trees await. We will luxuriate in a guided tasting at a local vineyard where you will enjoy world class wine and a succulent meal for

lunch **(included)**.

- Enjoy our final night in this beautiful place on your own.

Day 12 - Thursday, June 13 – Tuscany, Italy – Milan, Italy (B, Group D)

- After our final breakfast at our Tuscan villa **(included)**, we board our private coach and head north to the fashion mecca of the world, Milan Italy!
- Upon arrival in this fabulous city, we check-in to our city centre hotel, the 5 Star Milan Marriott Hotel! Allow your Tour Manager to handle check-in for a seamless, easy travel day – a Collins Tours signature service!
- This afternoon take some time to enjoy the fabulous shopping Milan has to offer!
- Tonight, join your fellow travelers for our Farewell Dinner with a glass of wine or beer where we will toast to fabulous memories created!



Day 13 - Friday, June 14 – Milan – Return Flight Home (B)

- This morning after our final breakfast **(included)**, we board our private motor coach and make our way to the airport for our return flight home.
- For those who have purchased Collins Tours Inclusive Air Package, please meet your Tour Manager for transfer to the airport. If you've arranged airfare on your own, thank you for joining Collins Tours on this epic adventure!

IMPORTANT INFORMATION

- Tour itineraries are only a guideline and may be modified by your tour manager. Times on tour itineraries are only estimates as various unforeseen factors, such as weather, traffic, mechanical issues, emergencies, and other “Acts of God,” can influence tour timing. Collins Tours is not responsible or liable, in any way, for delays caused by unforeseen events. No refunds/reimbursements will be offered in the event of any such occurrences.
- Canadian citizens are required to have a valid passport that is good for at least THREE MONTHS AFTER your departure date. Citizens of other countries should call and verify their required documentation.
- **Baggage allowance details:** For all Air Canada flights to and from Europe: You are allowed one personal and one carry on item at no charge (max dimension 23 cm x 40 cm x 55 cm). You are also allowed one free checked bag (max weight 23 kg; \$100 fee for overweight bag).
- Euro's can be used for any purchases made off the ship during this cruise tour.
- Duty Free Rules allow you to claim \$800 per person.
- Airline fees for any checked baggage overages or additional bags (both outbound and inbound flights) are **NOT** included in your tour package and any additional costs are your responsibility paid directly to Air Canada.
- All liquids/gels you plan to bring on board an airplane must be 3oz or less and sealed in a Ziploc bag. Once at the security checkpoint, this bag must be removed from your carryon & placed in bin for TSA screening.
- Prescription medication should be kept in original container or carried with you during travel.
- Collins Tour is not responsible for lost or stolen baggage and/or personal items.
- Covid-19 Protocol. Guests who contract Covid-19 while traveling with the tour man not be able to continue with the tour depending on the itinerary, the severity of sickness or illness, and guests may be removed and isolated. If symptoms are mild, guests are fully boosted and vaccinated, guests can continue with advisement from Collins Tours Management and affiliated persons or local representatives. Collins Tours & Consulting Ltd is not responsible for any flight delays, schedule changes, flight gate changes, acts of God, mechanical issues, any emergencies, or any missed connections due from any such events described above or unforeseen circumstances arising not described above, yet that may cause similar outcomes or delays. Collins Tours & Consulting Ltd is not responsible for providing additional transportation costs, if necessary,

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reimbursements of any kind or credits, for these potential or actual additional expenses, loss of use, loss of hotel nights, meals, transportation arrangements, or any portion of your planned vacation you have that may or may not be missed. These costs, if any, will be paid directly by the traveler and submitted through the appropriate persons travel insurance for reimbursement of expenses. Please contact our office if you need assistance with all-inclusive medical insurance, trip cancellation and interruption coverage, or quarantine insurance. Collins Tours & Consulting Ltd does not anticipate any such concerns or events and only wishes for everyone to ensure proper travel insurance has been purchase in advance.

Hotel Contact Information

Hotel Continental Park Lucerne: Murbacherstrasse 4, 6002 Luzern, Switzerland, Ph: +41 41 228 90 50

Hotel Regina Palace: Corso Umberto I, 29, 28838 Stresa VB, Italy, Ph: +39 0323 936936

Hotel Barchetta Excelsior : Piazza Cavour1, 22100, Como, Italy, Ph: +39 0312339331

Grotto Giusti Thermal Spa : Via Grotta Guisti 1411, 51015 Monsummano +39 0572 90771

Milan Marriott Hotel, Milano: Via Washington 66, 20146 Milano, Italy, Ph: +39 02 48521

➤ **REMEMBER:** Your Tour Manager handles hotel check in/checkout procedures, overall group management (e.g. timely transitions, itinerary planning), and group representation at events, hotels, ferry terminals, and overall operation of each tour. We work hard to ensure that everyone enjoys his or their experience to the fullest. **Gratuities for your Tour Manager and driver are not included in your tour price.** Tipping is your way of saying ‘Thank You,’ for a job well done. **Here are our guidelines on *Tipping Etiquette*:**

- Collins Tours Manager - Ranging from \$6.00-\$8.00 per person, per day
- Bus driver-\$4.00-\$6.00 per person, per day.

Private city tour guides- \$3.00 per person, per day

Thank you for traveling with Collins Tours!
We look forward to serving you with ALL your future travel plans